



## Case No Omb-24-4740

15 October 2024

Hon. Dr Anglu Farrugia Speaker of the House of Representatives Parliament of Malta Freedom Square Valletta

Dear Hon. Speaker

This Office investigated a complaint lodged by [omissis] against the Local Enforcement Services Agency.

Following an investigation conducted by this Office, I found that the complaint was justified and my recommendation was sent to the Local Enforcement Services Agency (LESA) and to the Permanent Secretary representing the Ministry for Home Affairs, Security and Employment. A copy was also sent to the Director General (Coordination and Implementation) at the Governance Action Directorate and to the Ministerial Liaison Officer.

In reply to my Final Opinion the Ministry informed this Office that the LESA did not accept this Office's findings and refused to implement my recommendation.

As the recommendation to remedy this injustice was not implemented, the matter was brought to the attention of the Prime Minister. This notwithstanding, my recommendation remained unimplemented.

In view of the above, in terms of Section 22(4) of the Ombudsman Act (Chapter 385, Laws of Malta), I am enclosing a copy of the Final Opinion





together with a copy of the letter sent to the Hon Prime Minister for the attention of the House of Representatives.

Yours sincerely

Judge Joseph Zammit McKeon Ombudsman

Encl. Final Opinion dated 30<sup>th</sup> July 2024.

Reply from the Ministry for Home Affairs, Security and Employment dated 23<sup>rd</sup> August 2024

Letter to the Hon. Prime Minister dated 10<sup>th</sup> September 2024.